

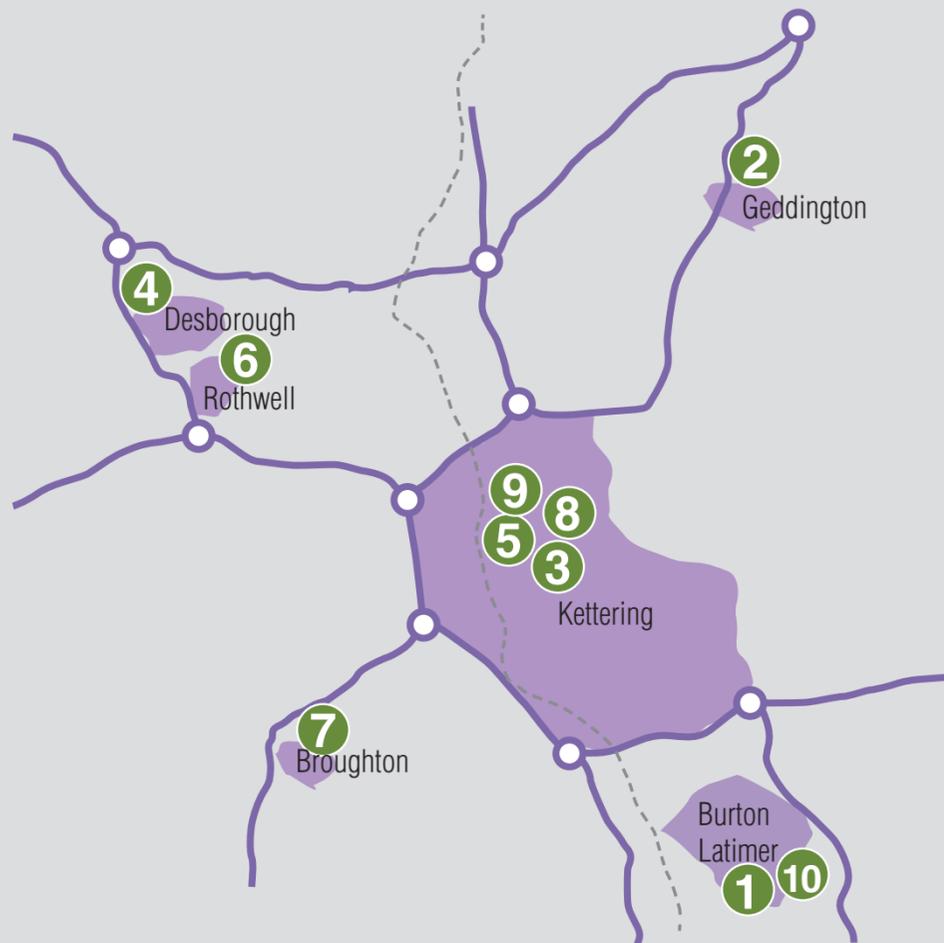
Silver Service

Sheltered Housing Scheme Profiles



Our Sheltered Housing Schemes

This booklet provides detailed information about each of our sheltered housing schemes which are located as follows:



- 1 Burton House, Latimer Close, Burton Latimer - **applicants 55 years +**
- 2 Castle Gardens, Wood Street, Geddington - **applicants 60 years +**
- 3 Harry Potter House, London Road, Kettering - **applicants 55 years +**
- 4 Hazeland House, High Street, Desborough - **applicants 55 years +**
- 5 The Lawns, Saunders Close, Kettering - **applicants 60 years +**
- 6 Madams Gardens, The Avenue, Rothwell - **applicants 55 years +**
- 7 St Andrews Court, Broughton - **applicants 55 years +**
- 8 Tudor Court, Alexandra Street, Kettering - **applicants 55 years +**
- 9 Windsor Gardens, Lower Street, Kettering - **applicants 60 years +**
- 10 Yeomans Court, Meeting Lane, Burton Latimer - **applicants 55 years +**

Silver Service

Silver Service is the name for our sheltered housing service here at Kettering Borough Council.

Silver Service focuses on the outcomes that matter most to our customers and seeks to make a positive difference to people's lives by tailoring services appropriately to meet individual needs and aspirations. This is provided with a personal touch by our dedicated team of Scheme Managers and Support Workers.

Since Silver Service began back in 2008 we have continued to further develop the service with the help of our customers in the following ways:

- Annual consultation events and satisfaction surveys have taken place to gain feedback from all our customers
- Each scheme holds a monthly scheme meeting to discuss all scheme matters and decide on how the annual scheme budget is spent
- The Silver Service Forum was established in 2009 and meets 11 months of the year. There are up to 2 representatives from each scheme and our members play a very active role in all our service improvement work
- The first edition of our Silver Service Matters newsletter was produced in 2009 and is now a regular quarterly publication. Our customers and the editorial panel made up of volunteers from the Silver Service Forum ensure that the newsletter continues to improve with each edition
- We have a wonderful Social Organisers Group who meet regularly and work extremely hard organising events and trips giving everyone the opportunity to join in and enjoy!



Burton House, Burton Latimer

Location

This scheme is in a quiet cul-de-sac just off the High Street. There is a regular bus service into Kettering which runs every 20 minutes.



Scheme Facilities

Door entry system	✓
Guest room	x
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	✓
Scooter storage	✓
Stair lift	x
Drying Area	✓
Communal lounge	x
Communal kitchen	x
Communal garden	✓
Gas central heating	✓
Library	x
Communal computer	x
Showers in some properties	✓
Individual water meters	✓

Access

The main entrance to this two storey scheme is level. A lift, which can hold 8 people, provides access to the second floor. Wheelchairs and mobility scooters can access the scheme. The corridors throughout are fitted with handrails.

Accommodation

There are twelve one bedroom flats within the main building. Three large flats are accessed by their own front doors at each end of the main building.

These are slightly larger than those inside the scheme. Seating areas are available in the main entrance and on the upstairs landing.

A small communal garden area is at the rear of the scheme.

Local Amenities

There are supermarkets and a post office on the High Street. Tenants will need to travel to the outskirts of Burton Latimer to see their GP but the local pharmacy does offer a prescription delivery service free of charge.

Places of Worship

The following churches and meeting places are in the Burton Latimer area: Baptist Church, Meeting Lane; Methodist Church, Duke Street; St Mary the Virgin, Church Street; St Nicholas Owen RC, Kettering Road.

Scheme Activities

As there are no communal rooms at Burton House tenants are welcome to attend events at nearby Yeomans Court. However, a scheme meeting area has now been created in the lobby for use when required. Activities are posted on the notice board in the main entrance hall. Some of the activities that take place include card making, armchair exercise, carpet curling and bingo. There are also coach outings, mystery trips and film nights along with occasional social events in the evening. Activities at nearby venues are also advertised on the notice board.

Castle Gardens, Geddington

Location

This scheme is situated in the heart of the community in the friendly village of Geddington, approximately a 10 minute drive from Kettering town centre and is in a quiet location. There is also a regular bus service to and from Kettering.



Scheme Facilities

Door entry system	✓
Guest room	✓
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	✓
Scooter storage	✓
Stair lift	x
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	✓
Communal computer	✓
Showers in some properties	✓
Individual water meters	✓

Access

Access to the buildings is level with kerbs marked out and highlighted to aid the visually impaired. Entry doors are not automatic and could prove difficult to open if the customer uses a mobility aid. The gardens are landscaped with plenty of seating areas and all are level. The road to the front of the scheme is very quiet.

The flats are situated on two floors and there is a lift as well as staircase access. Corridors are fitted with handrails throughout. All levels are accessible by wheelchair.

Accommodation

The scheme is made up of fourteen one bedroom flats, two two bedroom flats, fourteen two bedroom bungalows and two one bedroom bungalows.

Local Amenities

Local shops including a hairdressers are within walking distance and the village has a post office come general store which includes a small cafe. There are three public houses in the village. The local school provide a luncheon club for residents in the village once a month. The nearest GP is in Kettering but there is a collection and delivery service for prescriptions. Dental services and opticians are also in Kettering town centre.

Places of Worship

St Mary Magdalene Church and the United Reform Chapel are located within the village. All other denominations will need to travel into Kettering.

Scheme Activities

Regular activities take place in the communal lounge. These include a regular coffee afternoon and Bingo twice a month. There are also occasional group outings being arranged. All activities both locally and internally are advertised on the notice board in the entrance hall.

Harry Potter House, Kettering

Location

Harry Potter House is situated on the edge of London Road, one of the main thoroughfares into Kettering. There is a pedestrian crossing 20 yards from the scheme and regular bus services stop outside the scheme. Although the scheme is situated by a main road, the building is double glazed so any noise is reduced.



Scheme Facilities

Door entry system	✓
Guest room	✓
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	✓
Scooter storage	✓
Stair lift	✓
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	x
Communal computer	✓
Showers in some properties	✓
Individual water meters	✓

Access

Access to the scheme is level and accessible by wheelchair users. The rear annexe of the scheme has its own level access communal entrance door. Accommodation in the annexe is mainly on the first floor and can be accessed either up a short flight of steps or on a stair lift. Access to the first floor of the main building is by stairs or passenger lift.

Accommodation

There are twenty-three one bed flats and one two bed flat.

Local Amenities

This scheme is very close to the town centre and all shops are located there within easy walking distance. A Tesco Express is located next to the scheme. A dentist, health centre and pharmacy are also within walking distance of this scheme.

Places of Worship

Due to the proximity to town centre most denominational churches are available, with St Edwards RC Church being the closest in the Grove just around the corner from the scheme.

Scheme Activities

There are a number of activities taking place on the scheme with an active tenants group helping to organise and run them. Activities include regular bingo sessions and coffee mornings. Tenants are encouraged to use the communal lounge as often as they wish, even if it's just to sit and chat to other tenants. All activities both inside the scheme and some organised at other venues are posted on the notice board in the entrance hall.

Hazeland House, Desborough

Location

Hazeland House is situated in Desborough about 6 miles from Kettering town centre. There is a regular bus service and the scheme is close to the main road.



Scheme Facilities

Door entry system	✓
Guest room	x
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	✓
Scooter storage	✓
Stair lift	✓
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	✓
Communal computer	✓
Showers in some properties	✓
Individual water meters	✓

Access

This purpose built scheme is accessed by a main communal entrance suitable for wheelchairs and corridors leading to individual flats. Access to flats within the complex is level in most cases. However, where there are a couple of steps, small easy to use 'landing' lifts have been fitted. A standard lift serves the upper floor. All corridors are fitted with handrails.

In addition there are eight dispersed blocks of flats to the rear of the main scheme at Saxon Close. Each has stairs leading to the first floor and some with stair lifts. Entrances to each block is well illuminated with lighting over each doorway set to come on at dusk and go off at daybreak.

Accommodation

Hazeland House has eight double flats and sixteen single one bedroom flats. The single flats are compact but very homely. All bathrooms within the main complex are wet rooms. At Saxon Close there are sixteen one bedroom and sixteen two bedroom flats. The bathrooms vary with some having baths, shower cubicles or wet rooms.

The gardens surrounding the scheme are landscaped with plenty of seating and quiet areas available.

Local Amenities

There is a good range of shops on the main road in Desborough, including two supermarkets. The Library is situated next door to the scheme and a Health Centre is directly opposite. Thursday is the local market day. There are also pubs and clubs within close proximity.

Places of Worship

There is a Baptist Church in King Street and RC Holy Trinity Church in Victoria Street opposite the main complex. There is a monthly Morning Service in the communal lounge alternatively taken by the Baptist minister and the vicar from St Giles.

Scheme Activities

A calendar of Social Events is posted in the main reception of Hazeland House with at least one special event per month being held in the communal lounge. These range from a 'Fish & Chip' supper with entertainment and a quiz to inexpensive days out by coach during the summer months. Coffee mornings and afternoon teas are a regular occurrence. There is also a very active Residents Group.

Madams Gardens, Rothwell

Location

Madams Gardens is a small scheme which offers a homely environment. There is an excellent bus service to and from Kettering. Some of the pathways are slightly sloped, while some are cobbled. Whilst there are no designated parking spaces, there is parking at road side for residents, visitors and carers.



Scheme Facilities

Door entry system	✓
Guest room	x
Lifeline alarm system	✓
Communal car park	x
Passenger lift	✓
Scooter storage	✓
Stair lift	✓
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	✓
Communal computer	✓
Showers in some properties	✓
Individual water meters	✓

Access

Access to the scheme is good with a designated entrance for disabled access. There is a step up to the main front entrance but the other entries are all level access. The flats are spaced around an inner courtyard with several entrances into each 'wing'. The garden area is landscaped with flower beds, and is well lit with seating areas provided.

Accommodation

The accommodation comprises of sixteen one bedroom flats and one two bedroom flat which are well laid out and quite spacious. Most of the flats also have level access showers.

Local Amenities

The scheme is within easy reach of good shopping facilities such as supermarkets, chemist, optician and a dental surgery. There are also numerous pubs, clubs and hairdressers within a short walk. The local pharmacy does provide a free prescription pick-up and delivery service. A chiropody/podiatry service as well as an optician visits the scheme on a regular basis. The mobile library visits weekly.

Places of Worship

Rothwell Methodist church is near to the scheme and other denominational churches are in the town centre.

Scheme Activities

Activities take place regularly in the communal lounge and include weekly bingo sessions, weekly coffee mornings, regular musical evenings and general "get togethers" making good use of the kitchen adjoining the communal lounge.

St Andrews Court, Broughton

Location

St Andrews Court is approximately 3 miles from Kettering in a rural area. There is an hourly bus service to Kettering and Northampton. This is a reasonably quiet location in the heart of the village with some flats having stunning views over the church.



Scheme Facilities

Door entry system	✓
Guest room	✓
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	✓
Scooter storage	✓
Stair lift	x
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	x
Communal computer	x
Showers in some properties	✓
Individual water meters	✓

Access

There is level access from the car parking areas into the scheme.

The flats are situated on two floors and served by a small lift. There are handrails fitted along all corridors. Corridors are level and accessible by wheelchairs. St Andrews Close is situated to the rear of the scheme and consists of only bungalows.

There is currently no scooter storage available on scheme but we hope in the future to be able to provide a purpose built storage facility.

Accommodation

The scheme is made up of thirteen one bedroom flats, one two bedroom flat, sixteen two bedroom bungalows and six one bedroom bungalows.

Local Amenities

There are some small shops in the village, including a Post Office, newsagent, Co-Op, hair dressers, Chinese takeaway and a Fish and Chip Shop. There is also a pub and a social club. There is a local volunteer driver service available for hospital appointments. The village hall is within walking distance and has various activities. The nearest GP surgery and pharmacist is located in Mawsley although using this surgery means catching the bus to Kettering and then on to Mawsley.

Places of Worship

St Andrews church is directly opposite the scheme and there is a chapel in the village. Places of worship for other denominations are provided in Kettering.

Scheme Activities

There are regular activities taking place in the communal lounge, these are advertised on the notice board within the scheme. Tenants living in the bungalows at St Andrews Close also use the communal lounge. Activities include regular film nights, Bingo and social events with live entertainment. Coffee mornings and games afternoons. Local churches also hold regular services on the scheme.

The Lawns, Kettering

Location

This scheme is located in Kettering and the town centre is just a short walk uphill to the shops and amenities.



Scheme Facilities

Door entry system	✓
Guest room	✓
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	✓
Scooter storage	✓
Stair lift	✓
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	✓
Communal computer	✓
Showers in some properties	✓
Individual water meters	✓

Access

The scheme is built on a hill and therefore has three levels of entry. Access to the communal areas can be made via any of the entrances as once inside there is a lift to all floors. Scheme access is very good for wheelchairs and motorised scooters. There are some handrails fitted but not in all corridors.

Accommodation

The accommodation consists of an indoor complex of twenty two one bedroom flats over two floors. In addition there are outer blocks of forty-four one bedroom flats and four two bedroom flats. There are showers in all properties, some of which are wet rooms.

Local Amenities

There are two walkways which access the shops, the Alfred East Art Gallery, museum, library, council offices, swimming pool, park, bus station and train station. The local hospital is a short bus journey away. Supermarkets, doctors, dentists and opticians are also available close by and a local pharmacy does collect and deliver prescription items free of charge.

Places of Worship

Due to the proximity to town centre most denominational churches are available. The nearest is the main parish church of St Peter and St Paul.

Scheme Activities

There are a number of activities taking place in the scheme, these are mostly organised by the tenants and are advertised on the notice boards in all blocks. A coffee morning is held every Tuesday and there are also weekly bingo sessions. Throughout the year there are social events organised in the main communal lounge for all residents to enjoy.

Tudor Court, Kettering

Location

This is a dispersed scheme of flats within easy walking distance of the town centre. The accommodation is in the centre of an estate and surrounded by other flats and houses.



Scheme Facilities

Door entry system	✓
Guest room	x
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	x
Scooter storage	✓
Stair lift	x
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	x
Communal computer	✓
Showers in some properties	✓
Individual water meters	x

Access

Access to the communal areas is level. All 1st floor accommodation is accessed by stairs.

All the internal communal areas within the main centre are level and can be accessed by tenants using wheelchairs. The route from flats and bungalows to the scheme centre is level with no roads or pavements to manoeuvre.

To the side scheme boundary there is a lockable gate and fence to restrict access to the court from a public footpath.

Accommodation

There are three one bedroom bungalows, four two bedroom flats along with forty one good sized one bedroom flats.

Local Amenities

This scheme is very close to the town centre and all shops are located within easy walking distance.

Places of Worship

Due to the proximity to town centre most denominational churches are available. The nearest are St Marys Church on Fuller Street, Central Methodist Church on School Lane and Kettering Spiritualist Church on St Peters Avenue.

Scheme Activities

There is a very active tenants group who help to organise various activities such as coffee mornings, entertainment evenings and bingo. Activities are advertised on the notice board in the entrance hall of the scheme.

Windsor Gardens, Kettering

Location

Windsor Gardens is situated close to Kettering town centre and is therefore well located for all shops, amenities and bus routes.



Scheme Facilities

Door entry system	✓
Guest room	✓
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	x
Scooter storage	✓
Stair lift	✓
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	✓
Communal computer	x
Showers in some properties	✓
Individual water meters	✓

Access

The main scheme entrance is level with automatic doors and a catch for people on mobility aids and wheelchairs to lock it open if they are on their own. There are some dropped kerbs for wheelchair and scooter access around the scheme. Entrance to each block is by key fob and these entrances are well lit. The first floor flats are accessed by stairs although some tenants have had stair lifts fitted.

Accommodation

The accommodation consists of seventy one properties. There are five one bedroom bungalows, two two bedroom flats and sixty-four one bedroom flats. These are a mixture of single and double flats. The bathrooms are a mixture of wet rooms and baths with showers.

The flats surround beautiful landscaped garden areas with plenty of seating available.

Local Amenities

There are 2 major supermarkets close by as well as a pharmacy, opticians, dentist and GP. The pharmacy does have a collection and delivery service for prescriptions and a chiropodist/podiatrist visits the scheme weekly. The town centre shops are just a short walk away.

Places of Worship

Due to the proximity of the town centre most denominational churches are available. The nearest are St Andrews Church of Scotland and the Quaker church.

Scheme Activities

Activities in the communal lounge include a fish and chip supper once a month, a weekly coffee morning and weekly bingo afternoon. Other social activities are organised on a regular basis by the tenants working party and advertised on the notice board in the main entrance hall.

Yeomans Court, Burton Latimer

Location

Yeoman's Court is situated in a quiet area at the lower end of Meeting Lane. The scheme is on a bus route situated on the main road, about 300 yards away which run every 30 minutes to Kettering.



Scheme Facilities

Door entry system	✓
Guest room	x
Lifeline alarm system	✓
Communal car park	✓
Passenger lift	x
Scooter storage	✓
Stair lift	x
Drying Area	✓
Communal lounge	✓
Communal kitchen	✓
Communal garden	✓
Gas central heating	✓
Library	✓
Communal computer	x
Showers in some properties	✓
Individual water meters	✓

Access

The scheme comprises of individual blocks of two storey flats surrounding a communal centre. There are two entrances to the centre that are wide enough to allow wheelchair and mobility scooter access. Each block has a staircase leading to the second floor.

Accommodation

The scheme comprises of thirty one flats of which six are single occupancy and twenty five are double occupancy. Both are well laid out. There are also nine bungalows on the scheme. One of which has two bedrooms and is wheelchair adapted.

In the main, bathrooms have over bath showers fitted although some flats do have wet rooms.

There are landscaped gardens surrounding the communal centre with a water feature and seating areas. There is a reserved parking area for tenants and parking for visitors and family.

Local Amenities

There are supermarkets and a post office on the High Street. Tenants will need to travel to the outskirts of Burton Latimer to see their GP but the local pharmacy does offer a prescription delivery service free of charge.

Places of Worship

The following churches and meeting places are in the Burton Latimer area: Baptist Church, Meeting Lane; Methodist Church, Duke Street; St Mary the Virgin, Church Street; St Nicholas Owen RC, Kettering Road.

Scheme Activities

There is a very active tenants group who arrange a multitude of events which include a card making group, bingo, monthly luncheon club, movies, fish and chip lunches as well as coach outings and other entertainment. This scheme is also in a very active community. Tenants living at nearby Burton House regularly join in the activities taking place. All activities are posted on the notice boards at both schemes.

Scheme	Scheme Manager	Phone Number
Burton House	Fran Patis	01536 725 856
Castle Gardens	Karen Booth	01536 742 337
Harry Potter House	Bev Innes	01536 513 393
Hazeland House	Anna Wills	01536 760 153
The Lawns	Wendy Baker	01536 485 289
Madams Gardens	Anna Wills	01536 710 036
St Andrews Court	Fran Patis	01536 790 400
Tudor Court	Bev Innes	01536 515 282
Windsor Gardens	Lisa Stewart	01536 513 692
Yeomans Court	Lesley Lapsley	01536 420 093



For any other queries, contact:

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